




User Guide

What is Liber-t?

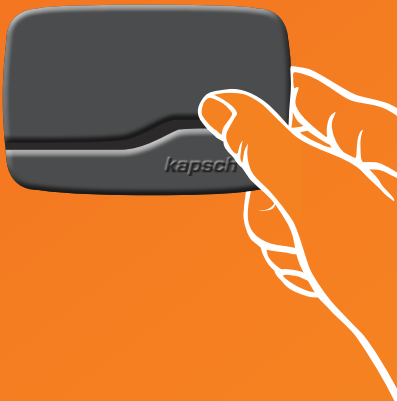
Sanef, the French motorway operator has now extended its Liber-t automatic toll payment service to UK motorists.

Now you have received your Liber-t tag you can also use the Liber-t lane that you find on all French toll plazas and any carpark displaying the  symbol. Just attach the tag to your windscreen just behind the rear-view mirror, see instructions inside.

As you approach the barriers, a device in the lane will read your tag, securely extract your unique reference and then automatically open the barrier without you having to stop. You will receive your invoice the following month for your tolls and any fees, we will collect the amount due on the last day of the month automatically in £ (GBP) from your UK bank account by direct debit.


Who are Sanef Tolling?

emovis tag UK Ltd are a wholly owned UK subsidiary of abertis, the European motorway company who operate toll roads in Europe, including Sanef and several Spanish concessions, and around the world. We provide customer services and manage our IT systems from our UK office in Harrogate, North Yorkshire.



www.saneftolling.co.uk

With which vehicles can your Liber-t tag be used?

The Liber-t tag can be used in any lane displaying the  symbol.



Class 1 light vehicles (cars less than 2m high) can use the dedicated height restricted lanes found on the left hand side of the toll plaza.

NB. if you use your tag on a Class 2 or 5 vehicle

i.e. car + caravan or a motorbike you must use a NON HEIGHT RESTRICTED Liber-t lane, if you use the wrong lane when entering the network you can simply stop and collect a ticket. When exiting the network, you must give your ticket and your Liber-t tag to the toll booth operator who will add the transaction to your Liber-t account manually or press the intercom in an un-manned lane.



Class 5



Class 5



Class 1



Class 2



Class 2



If you are a Class 1 vehicle and have a roof load

such as a roof box or bicycle taking your overall height to more than 2m, you should use the non-height restricted Liber-t lane and should be charged at Class 1 rate. Occasionally, your vehicle may be incorrectly detected as Class 2 in which case, please request a toll adjustment, see FAQ 4.6 on our website for details.



Your Liber-t tag has to be stuck to the windscreen of the vehicle to be read correctly.



1

Make sure the inside of the windscreen, behind the rear-view mirror is clean.



2

Locate the dark mottled / black shaded area for the Liber-t tag and its clip.



3

Remove the tape from the clip.



4

Stick the clip to the glass of the windscreen in the dark mottled / black shaded area and press for 10 seconds.



5

Insert the Liber-t tag on to the clip.



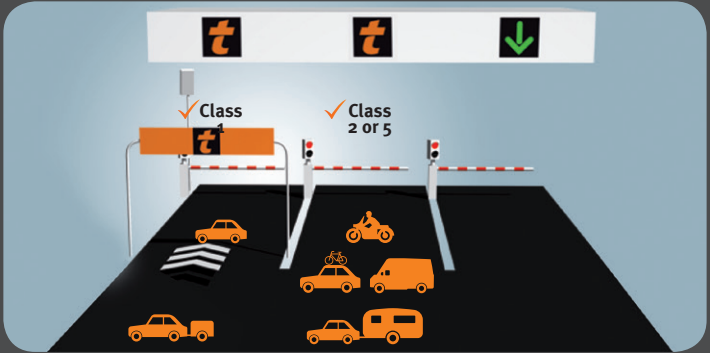
6 IF NO MOTTLED AREA

Equipment occupying all the mottled area?

If there is no dark mottled glass available for the tag this means you don't have an athermic windscreen. You should fix the tag on clear glass next to the equipment taking up all the mottled area and drive right up to the barrier.

In exceptional circumstances, all issues with athermic windscreens can be overcome by taking the tag off the mounting bracket /clip and holding it out of the side window when up to the barrier in the Liber-t lane and stationary.

Which lanes should you use with the Liber-t tag?



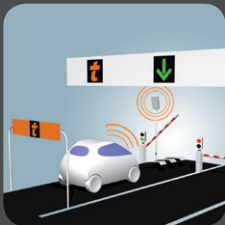
You should use the dedicated lanes marked with an orange **t** sign. These lanes are usually located on the left hand side of the toll plaza.
*NB. If you have a class 2 or 5 vehicle you must NOT use a 2m height restricted lane. However you can use any other liber-t tag lane displaying the **t**.*



If you miss the **t** lane or if for some reason your tag doesn't work, don't worry. Just take a ticket if entering the network and hand the ticket and your tag to the operator on exit, or press the intercom - we will then add this to your monthly statement.

How to make your passage easier?

Once the transaction has completed, the tag will “beep”, the traffic light will change to green and the barrier will open.



You should approach the barrier at walking pace unless you enter a dedicated and clearly signed 30 km/hr lane.

Ensure you drive right up to the barrier as this is where the transponder that reads the tag is located. Regardless of the type of lane that you use you must leave at least 4 metres between you and the car in front.